# **Highlights from HAMAC**

June 14, 2022 Meeting Summary



## **Culture corner**

June is National Indigenous History Month

This month is a time for all Canadians to reflect, learn, and celebrate the immense resiliency, unique heritage, diverse cultures, and outstanding contributions of First Nations, Inuit, and Métis peoples. We encourage everyone to attend the VCH Indigenous Health team webinars the week of June 20 and to check out upcoming public events being held by Indigenous communities across the province in celebration of National Indigenous Peoples Day on June 21.

Public Health provided an update on the Monkeypox outbreak in B.C. Please visit the BCCDC website for more information and resources available.

# Medical leadership development: VCH medical leadership forum

The Medical Quality Leadership & Practice team is designing a forum to support VCH medical staff leadership development. To build on an existing framework, HAMAC members provided input on how a leadership forum could serve them as VCH leaders and what key topics and competencies would be most relevant:

#### How could the forum serve leaders?

- Provide an opportunity to network across VCH; unite rural and urban leaders.
- Support onboarding of new medical leaders and enable understanding of organizational structures.
- Increase access to resources.
- Emphasize personal and clinical development.
- Provision of constructive feedback.

#### Key topics to include

- Formal and informal organizational structures.
- Development pathways for leadership streams.
- Targeted training courses on what it means to be a leader, conflict resolution, difficult conversations, credentialing and privileging, human resource management, psychological safety, staff engagement, etc.

Want to provide feedback or get involved? Reach out to <a href="wivian.chan@vch.ca">wivian.chan@vch.ca</a> or <a href="mailto:laurie.kilburn@vch.ca">laurie.kilburn@vch.ca</a>

# Advanced care planning & goals of care

Support and accountability for early conversations

Advanced care planning (ACP) is the process whereby a capable adult expresses their wishes for the type of medical care they would want to receive in an emergency situation when they are unable to speak for themselves. Goals of care (GoC) are elicited through ACP. All adults, whether healthy or living with illness, are encouraged to make an advanced care plan with their healthcare provider.

HAMAC members provided feedback on how medical leaders can support GoC conversations, spread adoption of consistent documentation practices, and provide support and education to medical staff to include the option of Medical Assistance in Dying (MAiD) into the GoC conversation.

HAMAC discussion feedback is summarized on the right

#### Follow centralized documentation practices

• Cerner provides an opportunity to ensure standardized documentation that is accessible between different sites and providers and across various regional locations.

# Provide education and communication strategies

 Organize training for initiating GoC conversations (e.g. Regional Palliative Approach to Care Education – RPACE) using appropriate language, situational opportunities, and navigating discomfort and complexity.

### Ensure culturally safe GoC conversations

• Through education and partnership with our Indigenous Health team, ensure conversations with Indigenous patients are approached with extreme care that acknowledges the lack of trust and safety Indigenous patients experience in the healthcare system.

# Address accountability and responsibility

• All medical staff (e.g. midwives, obstetricians/gynecologists, and surgical specialties) are responsible for having these conversations with patients, including those serving patients outside of traditional pathways.

### Identify GoC conversations as separate from other healthcare conversations

Recognize the importance of this specific conversation as a catalyst to document patient care goals.

