

# Dr. Nancy Austin

## EMERGENCY MEDICINE, RICHMOND HOSPITAL

Having worked for Vancouver Coastal Health for nearly 20 years, Dr. Austin is noticed for her clear communication, fair assessments in the workplace and a careful, solid focus on what is important. In her role as Co-Senior Medical Director of Richmond, she demonstrates strength, integrity and grace, particularly through the COVID-19 pandemic.

Dr. Austin maintains inclusion and equity in her approach to health care, often being a voice for others. She believes that our staff, physicians and volunteers are the heart and soul of our organization.



## What advice do you wish you'd had at the start of your career?

"Always be grateful for the position you're in as a physician; the trust patients put in you is a true gift. Gratitude for the meaningful work and the opportunity to provide care for those who most need it will get you through the hard times and sustain you through a long and purposeful career."