




VCH Values-based Innovation Practices

This framework outlines innovation practices that bring our shared values to life and supports our Innovation for Impact strategic priority.

Values	Behaviours	Innovation Practices
 <p>We Care for Everyone We believe that being caring is at the heart of what we do, caring for our patients, their families, our colleagues, and ourselves.</p>	<p>Being compassionate We are always empathetic - sensitive to the needs of others and there to help.</p> <p>Being respectful We treat people as equals, valuing each other's perspectives and differences.</p> <p>Being appreciative We recognize the efforts of our colleagues, giving them praise when it's due.</p>	<p>I listen actively to understand the root cause of problems and the needs of others.</p> <p>I show consideration for everyone and the different contributions they bring to problem solving and innovation.</p> <p>I value and celebrate <i>all</i> contributions to innovation.</p>
 <p>We Are Always Learning We believe in staying curious, always open to innovative ideas and ways to improve healthcare.</p>	<p>Being open-minded We are always receptive to different perspectives and ways of doing things.</p> <p>Being curious We ask questions to find a deeper understanding.</p> <p>Sharing our expertise We mentor one another, sharing our knowledge and experience.</p>	<p>I actively seek different perspectives and transform outside-of-the-box thinking into real world solutions.</p> <p>I question the status quo, knowing improvement is possible and desirable.</p> <p>I reach across silos and collaborate openly to access new knowledge and capacity.</p>
 <p>We Strive for Better Results We believe in achieving better results across all functions of health care, leading to better patient outcomes and improving healthcare.</p>	<p>Being accountable We take responsibility for what we say, what we do, and who we engage in achieving better results</p> <p>Being solution-finders We are empowered to solve challenges we face in healthcare.</p> <p>Taking ownership for growth We own our personal development, always seeking feedback and opportunities to improve how we do things.</p>	<p>I make decisions and take action in the face of uncertainty.</p> <p>I focus my effort on those areas where innovation is needed and am intentional in deploying our resources.</p> <p>I respond to changing circumstances with agility, testing and 'failing fast', to learn and find solutions to our problems.</p>

For more information.

VCH offers a range of tools and support for innovation across VCH. Feel free to contact us at Innovation@vch.ca if you require additional support or have any questions.