

VCH Medical Staff Resource Map

All resources are available on [Medical Staff COVID-19 Intranet](#)

COVID-19 Updates

VCH COVID-19 Intranet

- Physician's Updates
- Regional EOC Bulletins
- Text Updates
- [How to](#) access intranet from home <https://my.vch.ca/covid19>

VCH IPAC Website

[IPAC](#) resources include:

- Triage & Assessment
- Personal Protective Equipment and Hand Hygiene
- Lab Testing
- Patient Transfer

BC PHO Office

[Orders, Notices & Guidance](#)

VCH Medical Staff Forum



COVID-19 Updates
Questions and discussion

VCH Slack



Email Sophia.wong@vch.ca or Vivian.Yin2@vch.ca for access

Virtual Care

Virtual Health

- [Information](#) on workplace tools including, zoom meetings, virtual interpreter, e-faxing, tablet support

Clinical Care

Management of COVID-19 patients

- General and specialty-specific resources

Deciding on goals of care and MOST

- [Medical Orders for Scope Treatment Page](#)
- [MOST guide](#) & form

Long-term care

- [COVID-Specific Serious Illness Conversation Script](#)
- [UBC Division of Geriatric Medicine Position on Frailty and ICU Candidacy](#)
- [Clinical Decision Pathway COVID-19 in LTC Residents](#)

Difficult Conversations Guides

- Support and Coaching with Difficult Conversation with patients and families
Phone: 604-875-4987
7 days a week from 8:00-20:00
Email: MDMRPsupport@vch.ca
- Guides to difficult conversations in context of COVID-19
- Serious Illness Care Program COVID-19 Response [Toolkit](#)
- [RPACE](#) - Regional Palliative Approach to Care Education

Resolving Disputes about Care not Considered Beneficial

- [Flow Chart](#)
- [Client Relations & Risk Management](#)

BC CDC COVID-19 Care

- [COVID19 Resources for Health Professionals](#)


Occupational Safety Health (POSH)

VCH POSH

- Single point of contact for all COVID19 exposures or related concerns for VA physicians.
- Interview physicians who test positive for COVID-19 as well as physicians who incurred unprotected exposure to COVID-19 cases and assist with contact tracing and notification.
Email: posh.covid@ubc.ca

Resources for Staying Well

Physician Health Program (PHP)

- Peer Support 
- Refer a colleague
- Short term counselling OR referral to specialized coaching or counselling
- Additional help for medical students, families, etc.

24-hour crisis help-line: 1-800-633-6729

www.physicianhealth.com

Employee Wellness/EFAP



- 24/7 critical incident response and therapist-on-call
- Calm & Contain (de-escalation support)
- Self-care resiliency coaching
- Emotional coaching
- Coping with COVID Webinars: Strategies to manage stress & stay emotionally well
- Telephone and video counselling sessions
Phone: 604-872-4929 Toll-free: 1-800-505-4929 Email: booking@employee-wellness.ca
<https://employee-wellness.ca/wellness.html>

Coaching for Medical Staff

- 1:1 Coaching
- Coaches Biographies [HERE](#) and book an appointment by emailing MSS@vch.ca

Physician Burnout

- [Resources](#) for experiencing burnout.

Financial

Income Replacement during illness from COVID-19

- [Doctors of BC website](#)
- [MD financial management website](#).

Government programs to support small businesses

- [Federal programs](#)

Ethics & Legal

Ethics Framework

- [COVID19 Ethical Decision-Making Framework](#)
- [COVID19 Duty to Care Framework](#)
- [Personal Protective Equipment \(PPE\)](#)

VCH Ethics Services

- Clinical Consultation.
- Policy/Framework/Guideline Review and Leadership Support.
- Ethics Education.
Phone: 604-219-3441
Email: David.Migneault@vch.ca

CPSBC Scope of Practice Update

- [COVID-19: Important update regarding scope of practice](#)

Canadian Medical Protective Association (CMPA)

- Medical-legal information, advice & support at [COVID-19 hub](#)
Phone: 1-800-267-6522
Mon-Fri, 830-1630 ET
Request medical-legal assistance [online](#)

Workforce Planning

Medical Staff Redeployment

- Online platform, Thrive, that would be used to display a regional view for resource planning
- More information to come